

Service Training Brief

Training Attendance

- Technicians, that are in charge of maintaining and servicing the equipment for their employers
- Engineers, that are responsible for the service and repair of the equipment
- Doctors ,Medical people and other end-users, that are using and maintaining the equipment on a regular basis

Training Staff

- Brand GE Experienced Service Engineer, rich experience in maintaining and Servicing Patient Monitor product series, troubleshooting expert
- Roger WONG Directing Engineer of Obstetrical Monitor product series, abundant experience in remote troubleshooting and remote technical support
- Stephen YUN Professional Ultrasound Scanner Engineer, massively knowledgeable in Ultrasound theories and principles
- Toby HU Solutionist in all Transcranial Doppler and Electrocardiograph product series, excellent support experience with American regional group
- Alex YOU Director of International Customer Service Team, senior Customer Service expert

Training Material

- Edan exclusive Service Training Material, that offers step-by-step Assembly Instructions of all product series, outlined product Principle Flow Charts, Inspection Parameters and Instructions for regular service and classified Troubleshooting reference
- Customer oriented design of Training Material, rich pictorial illustrations and user-friendly descriptions for producing maximized training outcome
- Product series classified Training Material for catering Trainees with different backgrounds, training purposes and anticipations
- Interactive Training Module with plenty of Practice and Simulation
- Certificate of Training will be awarded upon the accomplishment of Training Test

Training Schedule

- Please consult specific Service Training Briefs for training curriculums of each product series, time schedules vary on different products/product series
- Please consult your Regional Sales Representative for more information of Service Training Time Schedule
- Please contact support@edan.com.cn for your enquiries
- Please visit www.edan.com.cn for more information